Happy Visitor

@ MTR Foods Ltd.

"We asked them to go an extra mile in doing some kind of configuration, which they have done and which we don't get to see with many of the service providers these days. They have gone a mile ahead, in fact many miles ahead to ensure we are comfortable!"

Mr. Tuhin Biswas
VP, HR & Admin

Objective

- Automation of front office operations
- Increase visibility of visitors across multiple locations
- Enhance audit trail

How Happy Visitor Helped?

Visitor registration process at MTR was completely manual where visitors would enter their details in a register placed at the front office. This led to a lot of data discrepancies and in turn led to audit challenges.

By implementing Happy Visitor, MTR has gained visibility of the entire visitor lifecycle, across multiple locations. Happy Visitor enabled MTR with automated SMS/emails notification engines, which has perceptibly increased visitor engagement along with the following benefits

- ✓ Completely automated front office operations

- ✓ Centralized view of visitor data across multiple locations

- ✓ Easily accessible audit trail

- ✓ Simplified visitor tracking with digitally captured visitor information along with visitor photograph

- ✓ Increased security by blacklisting unwarranted visitors

- ✓ Emergency evacuation list is generated in case of emergency

About Us:

Happy Visitor is as a comprehensive cloud based enterprise visitor management product that is dedicated to providing quality services. Happy Visitor is a simple and affordable solution to all your visitor management challenges. Whether your need is to automate the front office operations, track repeat visitors or to secure your premises, Happy visitor is a one stop solution to all.